



# WOTA – WESTERN OAKLAND TRANSPORTATION AUTHORITY

205 W. LIVINGSTON RD., HIGHLAND, MI 48357

REGULAR BOARD MEETING – Waterford Town Hall - 3<sup>rd</sup> Floor Conference Rm, 5200 Civic Center Dr.  
February 26, 2020 at 9:00 am

AGENDA	PRESENTER	ACTION
1. Call to Order		
2. Pledge of Allegiance		
3. Roll		
4. Approval of Agenda – moved Board Member Comment from beginning to end		
5. Approval of Consent Agenda		
a. Feb. 12, 2020 Board Meeting Minutes		
b. List of expenses		
6. Public Comment: Guest Speaker – Madonna VanFossen, SMART; will be updating on the SMART-WOTA contracts, answering questions and providing insight on what SMART can possibly do for/with WOTA.		
7. Director Report		
8. Old Business		
a. Mock-up quote received from Eagle Graphics for SMART bus approval.		
b. Proposal for bus usage for Community Programs, ie: senior center monthly trips, community events, etc.		
c. CWL Meeting, 9:30/10am Thursday March 26; waiting to hear if they can come to our WOTA meeting on 25 <sup>th</sup> ?		
9. New Business		
a. Waterford Encore: Problem with what Encore expects drivers to do, because of what they did when they were Waterford employees, see attached information.		
b. Quotes for remainder of FT employee benefits: dental, vision, life & STD.		
10. Board Member Commentary/Discussion		
11. Next Meeting Date & Potential Items		
a. <b>9:00am Wednesday, March 11, 2020</b> at WOTA office.		
12. Adjournment		



(248) 887-4979

[WWW.RIDEWOTA.ORG](http://WWW.RIDEWOTA.ORG)

Potential liability & time issues for WOTA: we are door-to-door.

#### Morning Drops at Encore

Cannot drop anyone there before 9am.

Drivers have to unload buses and walk each client individually into the building and to the Encore Center, there is no help. Doing so they also leave the others on the bus unattended.

#### Afternoon Pickups at Encore

Cannot enter Encore doors before 2:45pm.

Drivers are expected to go into closets and gather coats, hats, gloves, bags, pee trays, etc.

Drivers are expected to put coats, etc. on each rider.

Sometimes the drivers are expected to find the riders' walkers.

After all are dressed, the drivers are expected to hand walk out each rider and load on the bus. Doing so they leave the riders unattended on the bus while going to get the next person.

Staff does not help.

Drivers are not allowed to arrive at riders' homes before 3:00pm and some must be there before a set time or the family member chews out the driver.